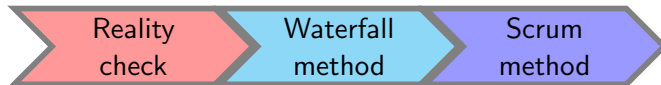




## Software Development Part II—Scrum

**Rasmus Dahlberg**, Eivind J. Nordby, Martin Blom, and Tobias Pulls

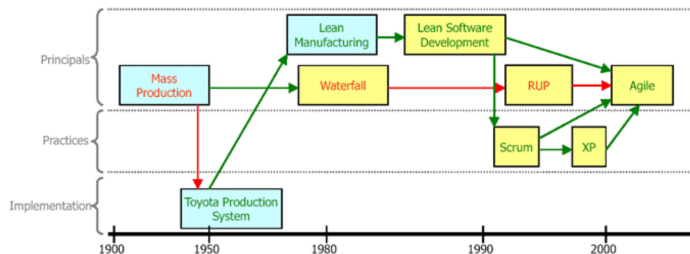
- Give an account of different ways to develop software (ISGA01)
- Describe different ways of developing software (ISGA06)
- Explain the development process of an information system (ISGA90)



- Three things we wish were true
  - ▶ Customers know what they want
  - ▶ Developers know how to build it
  - ▶ Nothing changes at the course of a project
- Three things we have to live with
  - ▶ Customers figure out what they want
  - ▶ Developers figure out how to build it
  - ▶ Many things change at the course of a project



# Timeline of different approaches towards product development



Our scope: Agile and Scrum, briefly Waterfall and XP



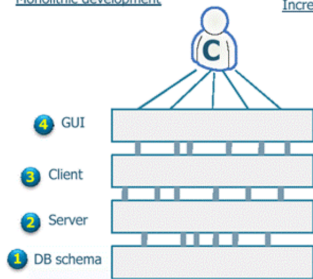
# Monolithic vs Iterative and incremental

**Iterative** = don't expect to get it all right the first time

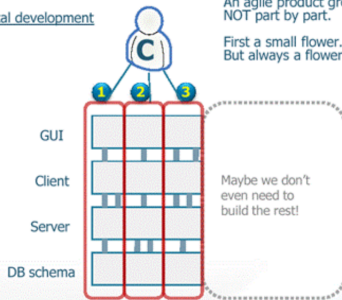
**Incremental** = build in "vertical" slices (features) rather than "horizontal" (layers)



Monolithic development



Incremental development

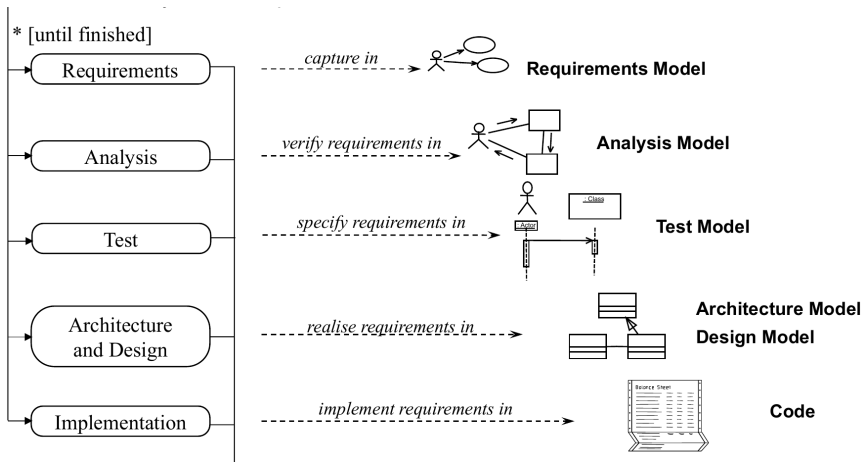


An agile product grows like a flower.  
NOT part by part.

First a small flower. Then a bigger one.  
But always a flower.

Agile development is all about feedback cycles

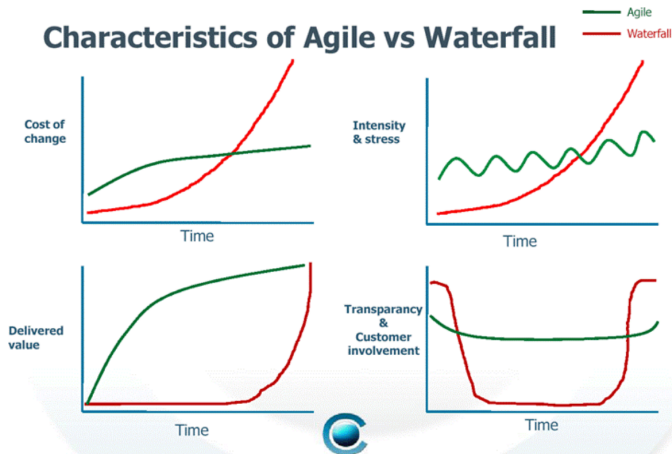
# Each iteration is a mini project that involves all disciplines



Note: not necessarily in this order!

# Agile vs Waterfall

## Characteristics of Agile vs Waterfall



# Does it work? Results from a survey on agile software development

Source: Agile Adoption Rate Survey, Feb 2008.

642 respondents.

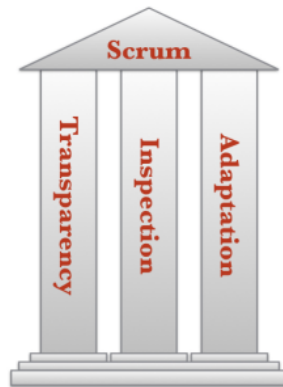
<http://www.ambysoft.com/surveys/agileFebruary2008.html>

Team location	Success percentage
Co-located Team	83%
Distributed teams but physically reachable	72%
Distributed across geographies	60%

	Improved	No Change	Worsened
<b>Productivity</b>	82%	13%	5%
<b>Quality</b>	77%	14%	9%
<b>Stakeholder Satisfaction</b>	78%	15%	7%
<b>Cost</b>	37%	40%	23%

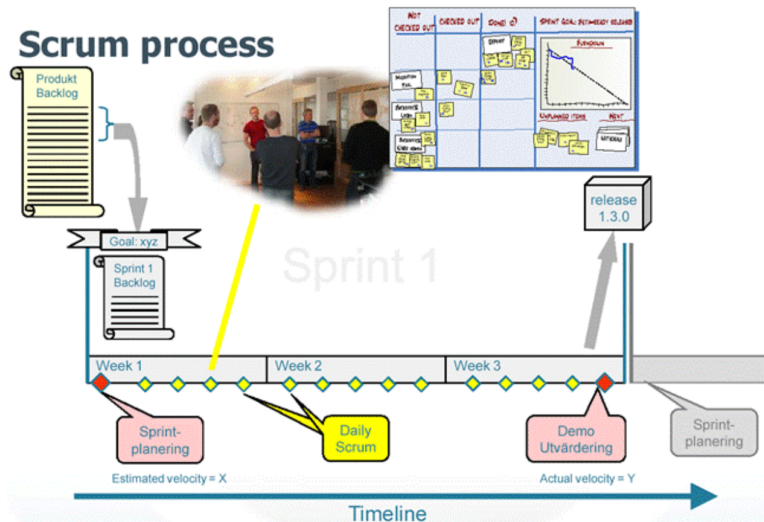
# Scrum properties

- Empirical—progress based on real-world observations rather than fictitious plans
- Identify problems early
- Prioritize strictly
- Plan for change and continuous improvement
  - ▶ Short feedback loop
  - ▶ Ship working software frequently
  - ▶ “Planning is needed, but always wrong”
- Cross-functional and self-organizing teams
- Pull-scheduling
- Timeboxing
- Simple tools
- ...



<https://www.scrum.org/resources/blog/three-pillars-empiricism-scrum>

# An overview of the Scrum process



Roles:

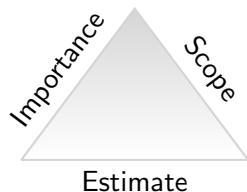
- Product owner
- Scrum master
- Developer

# A typical sprint

	Timeboxed
■ <b>Sprint planning</b>	
▶ Update and prioritize features in the product backlog	4h
▶ Add top-priority features to sprint backlog and divide into tasks	4h
■ <b>Sprint execution</b>	2–4 weeks
▶ Daily scrum—a short stand-up meeting	15m
▶ What did you do yesterday?	
▶ What will you do today?	
▶ Any problems?	
■ <b>Sprint review</b>	4h
▶ Team holds a demo for product owner and stakeholders	
■ <b>Sprint retrospective</b>	2h
▶ The good and the bad?	
▶ How can we improve as a team?	

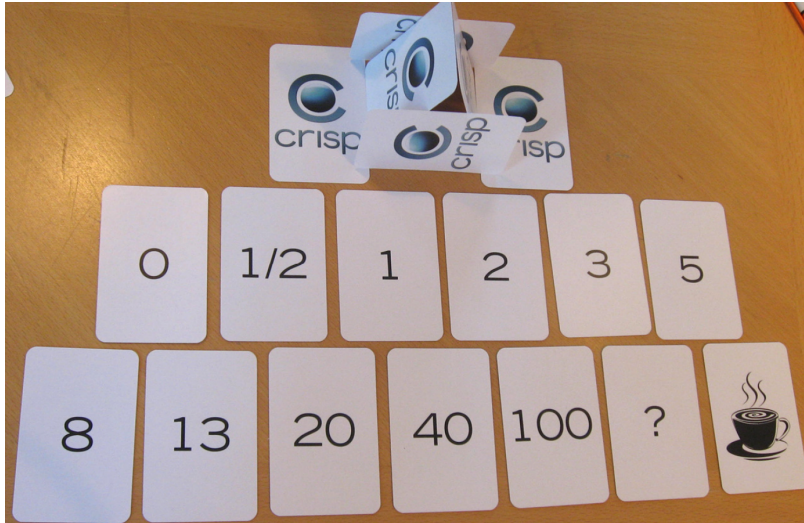
# Sprint planning—what should we work on the next couple of weeks?

- Dialog between product owner and development team
  - ▶ PO: present&adapt priority features in product backlog
  - ▶ Team: how much can be done
    - ▶ Story points
    - ▶ Sprint velocity
    - ▶ Poker estimates are common
- Concrete output of this meeting?
  - ▶ A sprint backlog and definitions of 'done'
  - ▶ A set of tasks for each feature in the sprint backlog
  - ▶ A sprint goal, a demo date, and how to demo
  - ▶ A time and place for daily scrum



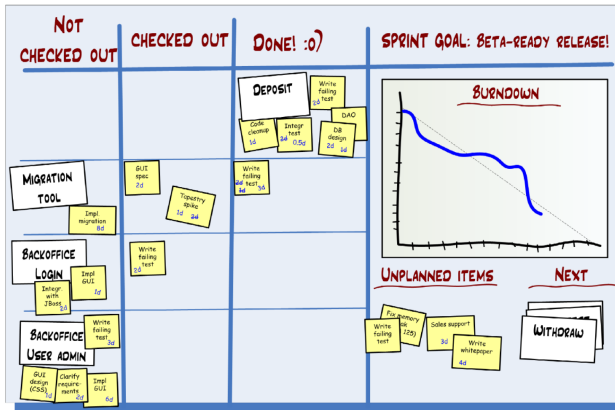


...using cards!



# Daily scrum—a short stand-up meeting that repeats every day

- Purpose—keep **team members** up-to-date
- What did you do yesterday?
- What will you do today?
- Any problems?



A board is used to track progress

## Sprint review—show-case the latest prototype and start a dialog

- Date and time already defined—**unconditional**
- All roles attend, including stakeholders if invited
- A demo of the prototype shows that the sprint goal is achieved
  - ▶ How to demo? Sprint planning...



Wait w000t: what if we are not done?  
This is identified early on and solved accordingly!

# Sprint retrospective—ensure that the team improves internally

- Product owner is excluded from this meeting
- The goal is to improve the team productivity
  - ▶ What did we do right?
  - ▶ What did we do wrong?
  - ▶ How can we improve? **Choose one!**



Make lists and perhaps magnet vote

# What does 'done' really mean?

## ■ Can be delivered to the customer

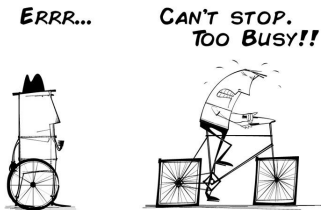
- ▶ A given feature is implemented
- ▶ Code follows good engineering practises
- ▶ Code is documented and refactored
- ▶ ...or anything else defined at sprint planning

## ■ If your estimates turn out to be wrong

- ▶ Work harder, longer and/or smarter
- ▶ Lower quality by skipping design, testing, integration and/or documentation
- ▶ Reduce and/or remove features
- ▶ What are the pros and cons?

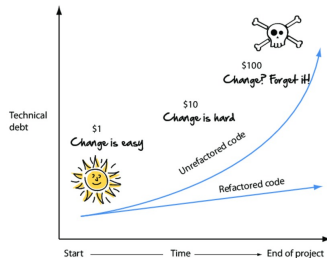


# Consequences of the 'hurry-up' and 'lowered-quality' approaches



- **Hurry-up**—work overtime, skip breaks, add more people, ...

- ▶ Burnout
- ▶ Errors
- ▶ 'More junk in short time'

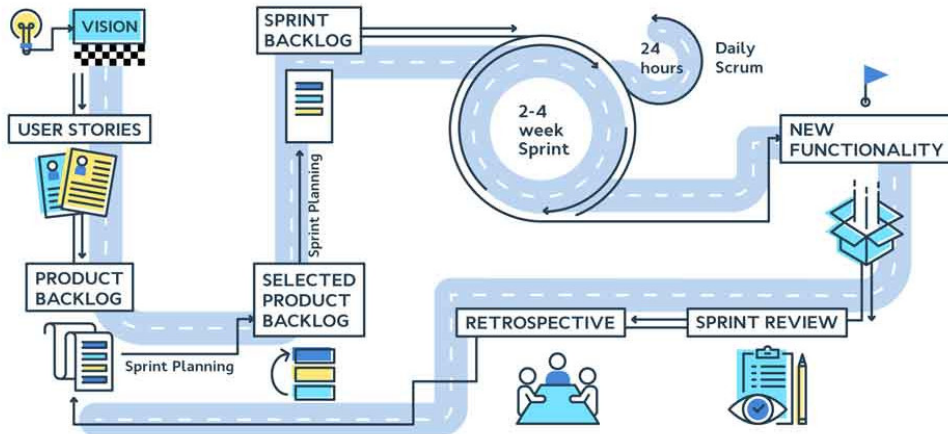


- **Lowered quality**—leads to technical debt and thus reduced efficiency

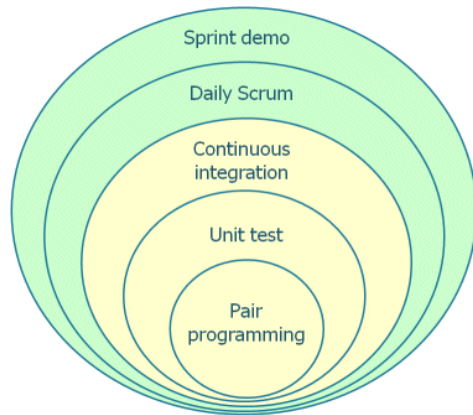
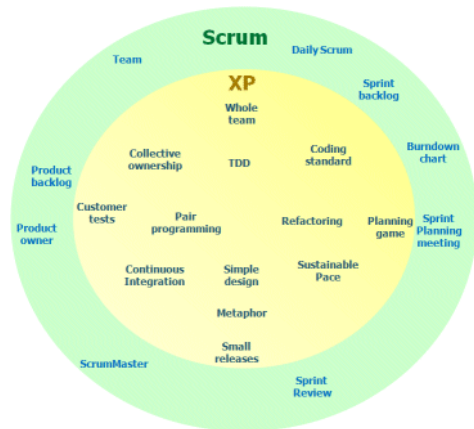
- ▶ Harder to re-use code
- ▶ Harder to add functionality
- ▶ Harder to meet future goals

In other words: involve product owner and go with option three

# From start to finish—putting it all together



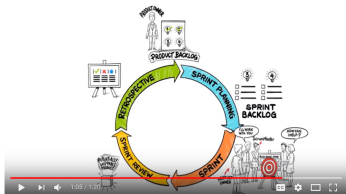
# Scrum and eXtreme Programming (XP)



- Scrum can be viewed as a team-to-stakeholder interface
- The team is self-organizing, but it **could** work using XP practises

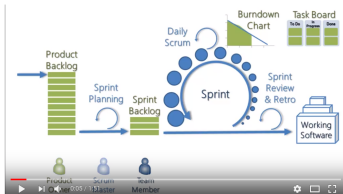


# Can't get enough? Review the concepts or dig into the details (Optional)



What is Scrum?

<https://www.youtube.com/watch?v=TRcReyRYIMg>



Explaining Scrum in less than 120 seconds

<https://www.youtube.com/watch?v=WxiuE-1ujCM>



[#microsoft #agile #scrum](#)  
Intro to Scrum in Under 10 Minutes

<https://www.youtube.com/watch?v=XU01lRltyFM>

## Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:

<http://agilemanifesto.org/>

## The Scrum Guide™

The Definitive Guide to Scrum:  
The Rules of the Game

<https://www.scrumguides.org/docs/scrumguide/v2017/2017-Scrum-Guide-US.pdf>

An agile war story

## Scrum and XP from the Trenches

How we do Scrum

<http://www.is.win.tue.nl/2R690/doc/ScrumAndXpFromTheTrenchesonline07-31.pdf>

# Any questions?

